

Mike & Leah Lewis  
1392 Pinecone Circle  
Mayer, MN 55360

October 22, 2008

Ty Adams, President  
Patriot Service Network, Inc.  
11188 Zealand Ave N  
Champlin, MN 55316

Dear Mr. Adams:

I wanted to write to you to express our gratitude for a job well done and thank your staff for the incredible service they provided us during our roof replacement.

We were in the final stages of selling our home due to a job relocation out of state when we were made aware of possible hail damage to our roof. Our insurance adjuster confirmed the damage on a Sunday, only five days prior to the closing. I left a message on Sunday afternoon and was promptly called at 8:00 am Monday morning and the service provided over the next 24 hours was second to none.

We went from an initial phone call on Monday to a new roof on Thursday in time for our closing. Incredible!

Everyone we spoke to at Patriot was professional and courteous. Our sales representative, Todd Adams, was especially helpful and went above and beyond to ensure our questions were answered, which included taking our calls at all hours as we scrambled to put together the project details. Everyone empathized with our situation and really pulled off a miracle to get the job done and save the sale of our home.

I will definitely be recommending Patriot Service Network to my friends and neighbors. Our family would like to thank your entire team and congratulate you on a job well done. I wish everyone in your organization continued success and I have included my forwarding information so that you may use me as a business reference. Your team provided an ideal experience and we could not be more satisfied with the end result.

Sincerely,

**Mike Lewis**

Mike Lewis

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